# **South Molton Medical Centre**



East Street South Molton Devon, EX36 3BZ Tel: 01769 573101

Telephone: 01769 573101

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Building work

#### Sign-up to Newsletter

Visit <a href="http://po.st/hldgSk">http://po.st/hldgSk</a>

or ask at Reception for this Newsletter to be emailed to you.

#### Contact Us

Tel: 01769 573101 Fax: 01769 574371

Web:

http://www.southmolton medicalcentre.co.uk

#### =mail:

<u>d-</u>

ccg.southmoltonmedicalcent re@nhs.net

#### **Opening Times:**

8.30am - 6pm Monday to Friday

6.30pm - 8pm Monday and Tuesday evenings

We are closed Saturdays, Sundays and Bank Holidays

## P3 Group - Patient Practice Partnership

We are always interested in recruiting new members. If you would like to join this group please contact the surgery and ask for more details on **01769 573101**, or ask at reception for further details. Go to <a href="http://po.st/cZs4uU">http://po.st/cZs4uU</a> for information on our website.

### **New Build**

We would like to start by saying thank you for your patience during this period, we realise the waiting area and reception desk are very cramped areas, and this can cause difficulties for patients accessing services. Behind the hoarding is where the lift is going hence it had to be done at an early stage. We are working with the builders to try and make the changes as easy for patients as possible and providing signage and posters to explain what is happening.



We have had Morgan Sindall on site since January, the demolition of the existing building has taken place, and the site is being excavated at present ready for the foundations and the steel frame to be erected.

We have been informed by the builders that we should be in phase 1 (the new extension) by the end of this year and hopefully as soon as early December.

We are now looking at how we can manage this change (known to us as phase 2), as once we are in phase 1 extension we will then lose the space which was historically the



South Molton Health Centre, which include our main reception desk and office, consulting space and our front door, but we will keep everyone informed as much and as early as we can of the changes. Luckily for us we do have the old East Street Surgery entrance and reception office which we will use during the phase 2 stage.

By the summer of next year we hope to have finished and be able to offer our patients a practice which is fit for purpose to accommodate the growing needs of our population.

Once again many thanks for your on-going patience and support.

Maria Hosegood

Practice Manager

#### **Useful Contacts:**

- Day Lewis Chemist 01769 572528
- Boots Chemist 01769 572576
- NEW Devon CCG, Crown Yealm House, Pathfields Business Park, South Molton, EX36 3LH Tel: 01769 575100
- Age Concern Pop-in Centre, Broad Street, South Molton Open Mon – Sat (except Wed) 9.30am - 12.30am for advice, tea and coffee
- South Molton Volunteer Bureau – provides car service at a small charge for those without transport Tel: 01769 573167
- NDDC Office + South Molton Town Council open 9.00am - 5.00pm. Mon - Fri for all general Council queries plus specialist advice. Tel: 01769 572501
- Patient Advice & Liaison Service (PALS), Level 2, NDDH. Tel: 01271 314090 Email: ndht.PALS@nhs.net
- Patient Transport 01271 314332
- South Molton Community Hospital 01769 572164
- North Devon District 01271 Hospital 322577
- Devon Primary Care Trust 01392 205205
- Care Direct 0845 155 1007 www.devon.gov.uk/caredi rect
- Byrnes & Byrnes 01769 Opticians 579670



## **eConsult**



#### How it works:

- 1. Visit our surgery website
- 2. Click "consult online"
- 3. Select self-help or consultation options

We will respond to all eConsults by the end of the next working day

Simply visit your practice website to find out more

We are excited to announce that we have launched eConsult for our patients. The service is accessible via the practice website and will enable patients to access safe and efficient advice for their health conditions as well as consult with their GP from the convenience of their own home.

For more information www.southmoltonmedicalcentre.c o.uk.

We hope you will find the service useful, and in many instances, it should remove the need for you to come into the surgery for treatment.

## Staff news

Dr Anita Sandison has now left the Practice to continue her training in Bideford. Dr David Burton is joining us on 1st August 2018 as a GP Registrar for 6 months.

## Blood in your pee? Tell your doctor.

nhs.uk/bloodingee

