

In This Issue

- Flu Vaccination
- Appointment System Change
- Ken Hildrew
- Staff additions
- Christmas opening times

Sign-up to Newsletter

Visit
<http://ow.ly/TpQn30bqk9f>

or ask at Reception for this Newsletter to be emailed to you.

Contact Us

Tel: 01769 573101

Fax: 01769 574371

Web:

<http://www.southmoltonmedicalcentre.co.uk>

Email:

d-ccg.southmoltonmedicalcentre@nhs.net

Opening Times:

8.30am – 6pm Monday to Friday

6.30pm – 8pm Monday and Tuesday evenings

We are closed Saturdays, Sundays and Bank Holidays

P3 Group - Patient Practice Partnership

We are always interested in recruiting new members. If you would like to join this group please contact the surgery and ask for more details on **01769 573101**, or ask at reception for further details.

HAD YOUR FLU JAB?

If you still have not had your flu vaccination, please call the surgery to book an appointment ASAP.

Flu can be dangerous for people aged 65 or over, those with an existing health problem and pregnant mothers.

That's why they are eligible for a free flu vaccination.

Children aged 2, 3, and 4 plus primary school children in Years 1, 2 and 3 can also get protected with a simple free nasal spray.



APPOINTMENT SYSTEM CHANGE



At the recent Patient Practice Partnership (P3) meeting it was announced that the appointment system had changed. This was following suggestions from a previous P3 meeting where patients

had highlighted their concerns of the confusion and difficulty they experienced when trying to book an appointment with their own GP.

Now, only appointments for the Same Day Team or the duty Doctor can be booked on the same day. All routine appointments are now 'advance bookable' which creates more availability for patients with their own GP. Dr Pike stated that it is important that patients decide if their issue needs to be seen by their own GP and can wait, or if their issue is more urgent and need to be seen by the Same Day Team.



Would you like to join the P3 and have a say about the services provided by this practice? If so, contact us on 01769 573101 or ask at Reception.

Useful Contacts:

- Day Lewis Chemist
01769 572528
- Boots Chemist
01769 572576
- NEW Devon CCG, Crown
Yealm House, Pathfields
Business Park, South
Molton, EX36 3LH
Tel: 01769 575100
- Age Concern Pop-in
Centre, Broad
Street, South Molton
Open Mon – Sat (except
Wed) 9.30am – 12.30am
for advice, tea and coffee
- South Molton Volunteer
Bureau – provides car
service at a small
charge for those without
transport Tel: 01769
573167
- NDDC Office + South
Molton Town Council –
open 9.00am – 5.00pm,
Mon – Fri for all general
Council queries plus
specialist advice.
Tel: 01769 572501
- Patient Advice & Liaison
Service (PALS), Level
2, NDDH. Tel:
01271 314090 Email:
ndht.PALS@nhs.net
- Patient Transport
01271 314332
- South Molton Community
Hospital 01769 572164
- North Devon District
Hospital 01271
322577
- Devon Primary Care
Trust 01392 205205
- Care Direct 0845
155 1007
www.devon.gov.uk/caredi
rect
- Mr P Donner Optician
01769 572064
- Byrnes & Byrnes
Opticians 01769
579670



This photo shows local artist Ken Hildrew with members of staff alongside the painting which he has kindly donated to the practice.

We are happy to welcome three new members of staff. They are:

- Andrea Phillips – joined the Nursing team as an HCA
- Gemma Ayres – joined the Admin team
- Anita Vellacott – joined the Reception team

During the Christmas holidays we will be closed:

Monday 25th December 2017

Tuesday 26th December 2017

Monday 1st January 2018

Please be sure you have enough prescription to cover the holiday period.

If you need urgent medical assistance while we are closed call 111 or if an emergency, 999.

Meanwhile, to all our patients and friends we wish you a very happy Christmas and a healthy New Year!

