

## P3 Meeting 20 August 2015 1-2pm

Present: - Dr Wayne Sturley, Melanie Cullen (PM), Tina Wood (deputy PM) John and Gay Middleton, Ann Wilson, Paul Ellis, Jane Kent, Margaret Maxwell, Frank Maxwell

Apologies: - Ruth Carter, Elizabeth Mount

<b>Notes from Last Meeting</b>	<p>Re Medicines Waste - MM queried what could be done with unused dressings (and equipment such as walking sticks) Suggestion from group that they can be given to charity.</p> <p>Re Phlebotomy – MC said the service seemed to have settled down and she had not had any complaints after the problems of the first couple of weeks. PE said he knew of one person who had been booked in for a blood test on a Friday afternoon and then was turned away as it couldn't be done. MC explained there had been some misunderstandings in the very early days, but no blood tests were booked on a Friday afternoon now. This is because blood cannot be stored over the weekend as the sample deteriorates.</p>
<b>Introduction – New Partner Dr Wayne Sturley</b>	<p>Dr Sturley was introduced to all the group. MC explained that the GPs have slightly changed their working days. Dr Chris Gibb and Dr Wayne Sturley are working 3.5 days a week, and Dr Justin Bowyer and Dr Rebecca Geary are working 3 days per week. Dr Britten works 1.5 days per week on average.</p> <p>PE asked if GPs were still offering weekend appointments in Barnstaple and Bideford. MC explained these had now ceased. There had been very little uptake even by Barnstaple or Bideford patients. There had been a local discussion about offering evening appts for Chulmleigh and S Molton patients but GPs had decided to focus on running good services during core hours (8.30-6pm) rather than running more evening surgeries which would reduce their availability during the day. Existing evening surgeries continue. There is no evidence that our patients want more evening surgeries or weekend appts.</p>
<b>Ground Rules</b>	<p>Some discussion around the wording of the ground rules. ACTION - MC to circulate revised draft.</p>
<b>The Local Health Record</b>	<p>MC tabled leaflets from the CCG regarding the local initiative to enable better sharing of patients medical records. WS explained the benefits to patients. MC explained that anyone wishing to opt out needs to contact the practice and their records will be not be shared out. Information is on our website and Posters and Leaflets are available in the practice. P3 group would like some to use in their villages. ACTION - MC to request more posters and leaflets for P3 members to distribute.</p>

<b>Care Closer to Home and NDHT Community Beds</b>	<p>The North Devon Healthcare Trust are consulting over community hospital beds but this is no longer part of the care Closer to Home consultation. There is concern that beds are being closed as a cost saving measure but there is no plan for providing the extra care that will be required in the community. Consultation meetings are to be held in South Molton Assembly rooms at 3.30pm, 5pm and 6.30pm on 25<sup>th</sup> August</p>
<b>Meeting days</b>	<p>Discussed best day/time to hold meetings and agreed to continue to rotate Tues/Weds/Thurs and to continue 1-2pm as this proved to be most popular.</p>
<b>'Urgent' Repeat Prescriptions</b>	<p>WS asked if patients had suggestions about why so many patients turned up at the practice for repeat prescriptions on the same day they had run out of tablets, and how people could be encouraged to order in good time. He is finding that a lot of time during an emergency clinic is taken up with issuing urgent prescriptions for routine repeats. Some patients felt the Practice is too understanding and should take a firmer line. Patients are asked to give at least four days notice, 2 days for the practice to get the prescription to Pharmacy and 2 days for Pharmacy to download and dispense.</p>
<b>Slips of paper from Boots</b>	<p>FM said some patients were struggling with taking repeat prescription requests from Boots to the surgery. MC said there is no reason why repeat prescribing systems can't be very simple for patients, in fact if the home delivery services are used patients should not even have to leave the house. The system is such that patients should never have to traipse to and fro from Pharmacy to Practice.</p>
<b>Date of Next Meeting</b>	<p>14<sup>th</sup> or 27<sup>th</sup> October, to be confirmed when we know GP availability.</p>